

Bosch Car Service network dominates national industry awards

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Bosch Car Service has reinforced its position as the most trusted garage network in the UK following its success at the annual CAT Magazine awards.

The prestigious event, held at Twickenham Stadium showcased the best in the business, with Weldbank Garage, based in Chorley, Lancashire winning Large Garage of the Year.

Fellow Bosch Car Service garage D&D Autos, located in Ashford, came second place in the fiercely contested category.

Competing with garages around the country, Weldbank Garage and D&D Autos proved themselves as the best of the bunch, with numerous positive customer comments made through the online voting process.

Clients of Weldbank Garage described the firm as “very knowledgeable”, “professional” and “always going that extra mile”, offering “great service”. Meanwhile D&D Autos was deemed “the best garage in the south east”, with “nothing too much trouble for them”.

Weldbank Garage owner Tony Waring, one of three brothers that run the business, said: “We’re so honoured that our long-standing family business has been recognised nationwide as the best large garage in the country.”

Started by the late Thomas Waring in 1956, Weldbank Garage is now run by three of his sons, Jack, Joe and Tony, and offers vehicle repair and servicing, as well as advanced engine and electronic repairs.

D&D Autos, also a family-owned business, was established in 1983 and alongside car service and repairs, it also offers fleet work for light commercial vehicles and motorcycle MOTs.

Rhian Kendall, Bosch Car Service concept manager, added: “We’re thrilled to see two members of the Bosch Car Service network recognised as the best in the business for their investment in customer service and excellent workshop practices. Congratulations to everyone at Weldbank and D&D Autos.”

The Bosch Car Service national network of garages, comprising of 500 members in the UK and Ireland, is a Bosch programme to provide motorists with a high quality and technically competent alternative to main dealer car servicing and repair, for all vehicle makes and models. All Bosch Car Service garages work to a Code of Practice approved by the Trading Standards Institute.

In addition to online marketing support, signage and a customer care programme, garages have access to Bosch training schemes and technical expertise. The Bosch Car Service website also makes finding a garage in the network straight forward, thanks to an easy-to-use postcode search facility.

Photo: Tony Waring (left) with CAT Magazine Editor Greg Whitaker. [CREDIT: CAT Magazine]

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About Bosch

The Bosch Group is a leading global supplier of technology and services. In 2013, its roughly 281,000 associates generated sales of 46.1 billion euros. (NB: Due to a change in accounting policies, the 2013 figures can only be compared to a limited extent with the 2012 figures). Its operations are divided into four business sectors: Automotive Technology, Industrial Technology, Consumer Goods, and Energy and Building Technology. The Bosch Group comprises Robert Bosch GmbH and its more than 360 subsidiaries and regional companies in some 50 countries. If its sales and service partners are included, then Bosch is represented in roughly 150 countries. This worldwide development, manufacturing, and sales network is the foundation for further growth.

In 2013, the Bosch Group invested some 4.5 billion euros in research and development and applied for some 5,000 patents. This is an average of 20 patents per day. The Bosch Group's products and services are designed to fascinate, and to improve the quality of life by providing solutions which are both innovative and beneficial. In this way, the company offers technology worldwide that is "Invented for life."

The company was set up in Stuttgart in 1886 by Robert Bosch (1861-1942) as "Workshop for Precision Mechanics and Electrical Engineering." The special ownership structure of Robert Bosch GmbH guarantees the entrepreneurial freedom of the Bosch Group, making it possible for the company to plan over the long term and to undertake significant up-front investments in the safeguarding of its future. 92 percent of the share capital of Robert Bosch GmbH is held by Robert Bosch Stiftung GmbH, a charitable foundation. The majority of voting rights are held by Robert Bosch Industrietreuhand KG, an industrial trust. The entrepreneurial ownership functions are carried out by the trust. The remaining shares are held by the Bosch family and by Robert Bosch GmbH.