

Tips & Technology

For Bosch Partners

Current topics for successful workshops No. 42/2012



BOSCH

Invented for Life

Electrics/Electronics

Electronic Repair – How Does It Work?

Tips and tricks for using the Bosch Electronic Repair Service Portal

Bosch offers automobile workshops a repair service for electronic vehicle components. This service is based on the expertise gained as the world's leading developer and manufacturer of electronic vehicle systems in the automotive industry.

The Repair Service Portal

Bosch Electronic Repair Service

Startseite Reparaturangebot Werkstätten Autofahrer Unser Reparatur-Zentrum Werkstätte-Login

Ihr Vorteil:
Unsere Qualität
Von Profis für Profis

Reparaturen in Spitzenqualität vom Erstausrüster und Elektronik-Spezialisten.

Zum Reparaturantrag

Motorsteuergeräte Anzeigengeräte Navigationsgeräte Autoradio Nutzfahrzeuge und Busse Diagnosegeräte

Reparaturantrag
Zuverlässig, schnell und kostengünstig!
Zum Auftrag

Wie läuft's ab?
Alles Wissenswerte rund um die Elektronikreparatur...
Jetzt online machen

Schon repariert!
Schrauben zum Blech oder Zuechten...
Stöbern

Elektronikreparatur durch die Profis

Bosch bietet Kfz-Werkstätten und Autofahrern einen erstklassigen Reparaturservice für elektronische Fahrzeugkomponenten an. Basis ist das Know-how als weltweit führender Entwickler und Hersteller von elektronischen Fahrzeugsystemen in der Automobilindustrie.

Neuigkeiten

31.10.2011
Herzlich willkommen...
... bei Bosch Electronic Repair Service!
Umfragekies Angebot, kostengünstige Reparaturen, schnelle und leibliche Abwicklung: So prägen sich die Bosch Electronic Repair Portal im Markt!

Suche nach

Nummer, Stichwort

Produktkategorie: Bitte Produktkategorie wählen

Gerätehersteller: Alle Gerätehersteller

Fahrzeughersteller: Alle Fahrzeughersteller

Suche starten

www.bosch-repair-service.com

Overview: The repair process – Six steps to the goal

1. Diagnosis



An electronic vehicle component is faulty.

2. Product search



Use the search function to find the relevant electronic component. It is best to have the Bosch number or unit number to hand.

3. Repair order



Depending on the unit, we repair it at a fixed price or create a cost estimate for you.

4. Collection from your workshop



We arrange for a courier to quickly collect the faulty component from your workshop.

5. Repair by the professionals



The electronics specialists at Bosch perform the repair.

6. Delivery to your workshop

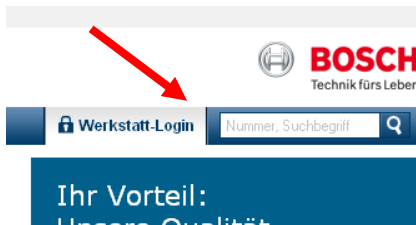


The repaired electronic component is usually on its way back to your workshop 48 hours after we receive it.

Unlike exchange parts, you get back the component that you sent in. The advantage is that it generally does not need to be “taught in”, e.g. in the case of a control unit.

Registering, Login and Ordering

1. Workshop login



Only workshops registered with the portal can see repair prices and order repairs.

So why not register straight away, and be prepared the next time an electronic fault is diagnosed in your workshop!

Bitte einloggen

Um auf diesen Bereich zugreifen, müssen Sie sich mit Ihrem Benutzernamen und Ihrem Passwort einloggen. Wenn Sie noch nicht registriert sind, benutzen Sie bitte das Registrierungsformular, um Mitglied zu werden.

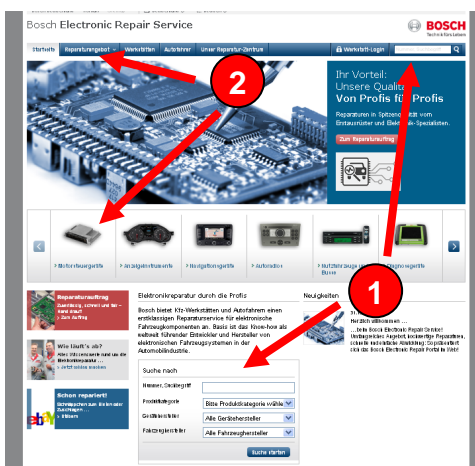
The login form includes the following fields and options:

- Länderauswahl: Deutschland (dropdown menu)
- Benutzername: [input field]
- Passwort: [input field]
- Checkbox: Meinen Benutzernamen beim nächsten Besuch automatisch erkennen (es wird ein Cookie auf Ihrem Rechner erzeugt)
- Buttons: Einloggen, Registrierungsformular

(1) Using the portal for the first time? Then fill in the registration form now. In four easy steps, enter a username and password and an address for our collection and delivery service. Once your information has been checked, we will send you an e-mail enabling you to activate your account: You've done it – you can now start benefiting from the Bosch Electronic Repair Service straight away!

(2) Already registered? Then log in using your login data to see repair prices and order repairs.

2. Product search

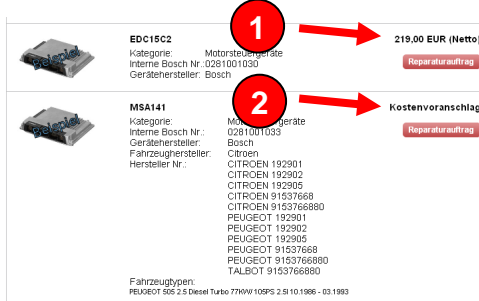


So, you want to get a faulty electronic vehicle component repaired by us?

(1) The easiest way to order a repair is to perform a search using the part number on the unit.

(2) Alternatively, you can select a particular product category (e.g. “Engine control units”) to narrow down the range of products.

3. Search results and ordering

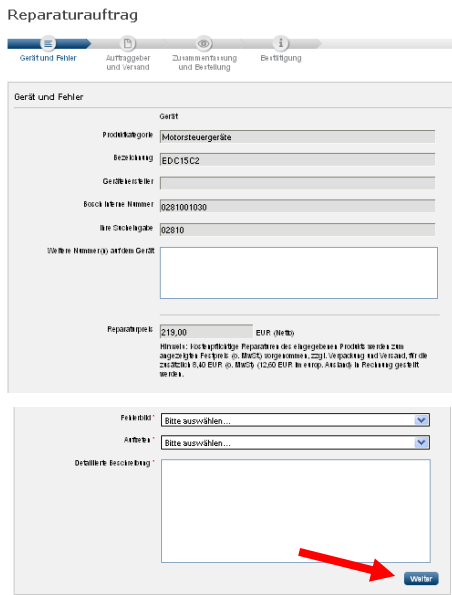


If you are logged in, you will see all your search results either...

- (1) with a fixed repair price
- (2) or with the notice “Cost estimate”.

Simply click on the red Order button to go straight to the order form.

4. The order form

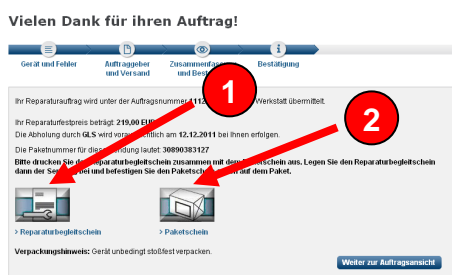


All the information on the item you selected, and your login data, are automatically entered in the order form.

Please fill in any blank fields, to provide our repair specialists with as much information as possible about the vehicle, the faulty unit and the exact nature of the problem.

Confirm your entries using the buttons at the bottom right of each page.

Important: As the last step of the ordering process, don't forget to print out the two documents!



- (1) Enclose the repair slip in the package with your faulty component.
- (2) Secure the package label to the outside of the package.

As soon as the ordering process is complete, we will send a courier to the collection address you entered without further ado or costs for you, and he will bring the component to our repair workshop. The courier will usually be at your premises the very next working day!

Bosch Electronic Repair: Reliable, fast and fair – that's a promise!

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