

Transparent repair documentation **Bosch QualityScan: Guaranteed diesel repair by Bosch diesel specialists**

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- ▶ Repair ID gives proof of the repair quality of common rail pumps and injectors
- ▶ Bosch QualityScan data can be accessed using the free-of-charge smartphone app
- ▶ Proven quality provides workshops and their customers with extra safety

In future, Bosch common rail injectors and injection pumps will receive the proof of quality showing they have been repaired by an authorized Bosch diesel specialist. Special “repair ID labels” attached to the parts keep records of the repair carried out by a qualified expert. This information can easily and quickly be accessed using the free-of-charge Bosch QualityScan app available for Android and iOS smartphones. It shows all component data available on the Bosch QualityScan database, such as the IMA code or the contact details of the Bosch diesel specialist who carried out the repair. This data can also be accessed at www.qualityscan.bosch-automotive.com once the repair ID has been entered.

Authorized diesel specialists meet stringent quality requirements

Data about repaired diesel components can only be added to the Bosch QualityScan database by authorized Bosch Diesel Centers and Bosch Diesel Services. In order to receive the authorization for the Bosch quality system, the diesel specialist must dispose of certified test equipment, master specific repair and test methods and use genuine Bosch test data and spare parts. Moreover, the repaired diesel components are subject to a stringent quality check complying with Bosch specifications before being allowed to be labeled with the Bosch QualityScan repair ID. In addition, the diesel components documented at the Bosch QualityScan database are delivered with a guarantee on the performed repairs and in a special pack-

aging. That way, the customer can be sure the repaired injection pumps and injectors he receives are exclusively in high quality complying with the Bosch specifications as well.

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The Automotive Aftermarket division (AA) provides the aftermarket and repair shops worldwide with a complete range of diagnostic and repair shop equipment and a wide range of spare parts – from new and exchange parts to repair solutions – for passenger cars and commercial vehicles. Its product portfolio includes products made as Bosch original equipment, as well as aftermarket products and services developed and manufactured in-house. More than 18,000 associates in 150 countries, as well as a global logistics network, ensure that some 650,000 different spare parts reach customers quickly and on time. In its “Automotive Service Solutions” operations, AA supplies testing and repair-shop technology, diagnostic software, service training, and information services. In addition, the division is responsible for the “Bosch Service” repair-shop franchise, one of the world’s largest independent chains of repair-shops, with some 16,500 franchises. In addition, AA is responsible for more than 800 “AutoCrew” partners.

Additional information can be accessed at www.bosch-automotive.com.

The Bosch Group is a leading global supplier of technology and services. According to preliminary figures, its roughly 360,000 associates worldwide (as per April 1, 2015) generated sales of 48.9 billion euros in 2014. The company’s operations are divided into four business sectors: Mobility Solutions, Industrial Technology, Consumer Goods, and Energy and Building Technology. The Bosch Group comprises Robert Bosch GmbH and its roughly 440 subsidiary and regional companies in some 60 countries. Including its sales and service partners, Bosch is represented in roughly 150 countries. This worldwide development, manufacturing, and sales network is the foundation for further growth. In 2014, Bosch applied for some 4,600 patents worldwide. The Bosch Group’s strategic objective is to create solutions for a connected life. Bosch improves quality of life worldwide with products and services that are innovative and spark enthusiasm. In short, Bosch creates technology that is “Invented for life.”*

Additional information is available online at www.bosch.com, www.bosch-press.com, <http://twitter.com/BoschPresse>

*The sales figure disclosed for 2014 does not include the former joint ventures BSH Bosch und Siemens Hausgeräte GmbH (now BSH Hausgeräte GmbH) and ZF Lenksysteme GmbH (now Robert Bosch Automotive Steering GmbH), which have since been taken over completely.